

# UK Vehicle Deliveries Ltd - Terms and Conditions of Business.

Thank you for taking the time to read these conditions.  
If you have any questions, please do not hesitate to contact us.  
We will be more than happy to help.

- Payment terms are strictly payment 30 days following the date of the invoice. Any payment not received within 30 days of the invoice date will be subject to additional interest charges at 3% per day on the outstanding amount until payment is received, unless other arrangements have been agreed with ourselves and the customer. A further charge of £50.00 will be added for any invoice not paid within 30 days in addition to the interest charges.
- We will honour any quote we provide for 7 days subject to there being no change in the original details quoted for and there is no significant rise in the price of fuel within that period. Any failure to disclose relevant facts may incur additional charges for waiting times, vehicle condition or accessibility. All vehicles must be accessible to our driver, be structurally sound and in a fit condition to travel without risk to others from loose or damaged parts/panels. All vehicles must be able to roll with minimum effort. If a vehicle requires pushing there must be sufficient people available to assist our driver with this. Our driver is not expected to push a vehicle alone and if a collection is aborted in such circumstances it will be charged at the full rate. We do appreciate that at times vehicles cannot always be left in an ideal loading position but we ask that in these circumstances our driver is provided with sufficient assistance so as not to risk injury or damage to either himself or our property. We must be advised of any relevant issues regarding the condition of the vehicle which may affect its collection prior to pick up. We are happy to accommodate most situations with prior notice. Waiting time beyond reasonable loading and unloading, or due to failure to disclose material information regarding the condition or accessibility of a vehicle will be charged at £30.00 per hour, or part thereof.
- If a vehicle ultimately cannot be collected/delivered due to a failure to disclose material issues regarding its condition, driving ability or accessibility, then the job will be charged at full rate. No discounts or refunds will be given in these circumstances.
- It is the responsibility of the customer to ensure that their vehicle is safe for transportation and to ensure that the vehicle does not and will not leak any fluids. Cleaning of our vehicle in such circumstances will be charged at an additional £25.00.
- We will only be held responsible for damage caused by Uk Vehicle Deliveries Ltd during loading or unloading of the vehicle or any such circumstance caused as a direct result of our actions. Damage caused by such forces beyond our control such as stone chips whilst in transit, adverse weather conditions etc, are not covered.
- There must be someone present at both pick up and drop off destinations to despatch and accept delivery of the vehicle and complete the required paper work and vehicle checks unless prior notice is given and other arrangements have been made. Where a specific pick up or drop off time has been pre-arranged, any delay of more than 30 minutes will be charged at £30.00 per hour or part thereof, unless we have prior notice of a possible delay.
- We will aim to provide prompt deliveries and adhere to any pre-arranged pick up and drop off times however we cannot be held responsible for situations outside of our control such as traffic congestion etc. We will always however endeavour to keep the customer informed of any situations which will cause delay to their pre arranged delivery/pick up time by phone and will keep them regularly informed of any change in arrangements as these arise.
- We cannot be held responsible for any loss of income or other factors not specifically outlined here.
- We reserve the right to amend these terms at any time without prior notice.